

## ACWA BPU Client and Performance Outcomes Day

Wednesday October 4 2017

Training Rooms 2 & 3, ACWA, Level 699 George St, Haymarket 2000

### Opening Session: Chair – Dr Wendy Foote (ACWA)

<i>Outcomes-based practice that meets individual children's needs</i>		
Time	Speaker	Topic
9:15 -9:30	Dr Wendy Foote	<b>Acknowledgment of Country and opening observations.</b> <i>Dr Wendy Foote is D/CEO, ACWA.</i>
9:30-10:30	Associate Professor Robyn Mildon	<b>(Keynote) The big picture – the ethos of outcomes based practice and translating this into child-focused service delivery.</b> <i>Dr Robyn Mildon is Executive Director, Centre for Evidence and Implementation and Hon. Associate Professor, University of Melbourne.</i>

### Morning Session: Chair & Panel Facilitator – Jamie Hodgson (Key Assets)

<i>Outcomes frameworks for practice that focuses on the child</i>		
Time	Speaker/Panellist	Topic
11:00-11:30	Marilyn Chilvers	<b>The NSW Human Services Outcomes Framework.</b> <i>Marilyn Chilvers is Executive Director FACS Analysis &amp; Research</i>
11:30-12:00	Daniel Barakate	<b>The Quality Assurance Framework (QAF).</b> <i>Daniel Barakate is Director, Projects, Performance and Innovation, FACS.</i>
12:00-12:45	<p><i>Facilitator: Jamie Hodgson</i></p> <p><i>Panellists</i> Alastir Whitehead (<i>MacKillop</i>) and a representative from Burrun Dalai (<i>tbc</i>)</p>	<p><b>Applying outcomes frameworks - practical learnings for agencies from the QAF pilot.</b> <i>Our facilitator Jamie Hodgson is NSW State Director, Key Assets.</i></p> <p>Facilitator's opening remarks – overcoming implementation barriers (<i>15 minutes</i>) Panel discussion (<i>30 minutes</i>)</p>

### Afternoon Session: Chair – Associate Professor Gaby Ramia (University of Sydney)

<i>Purchaser-provider relationships that support better outcomes for children</i>		
Time	Speaker	Topic
1:30-2:00	Jenny Mason	<b>Lessons from the research on purchaser-provider relationships.</b> <i>Jenny Mason is General Manager, Policy &amp; Research, Royal Commission into Institutional Responses to Child Sexual Abuse, and former Director-General of then DOCS.</i>
2:00- 2:30	Associate Professor Ann Nevile	<b>Relationships between third sector agencies and government: lessons from the disability sector.</b> <i>Dr Ann Nevile is Hon. Associate Professor, Centre for Social Research and Methods, ANU</i>
2:30-3:00	Adele Brooks	<b>Monitoring outcomes and compliance - OOHC Social Benefit Bond Pilot.</b> <i>Adele Brooks is Principal Policy Officer, Partnerships, FACS</i>
3:00 – 3:15	Associate Professor Gaby Ramia ( <i>tbc</i> )	<b>Closing remarks.</b> <i>Dr Gaby Ramia is Associate Professor, Department of Government and International Relations, University of Sydney.</i>